

## Integrated quality, environment and health & safety policy

To consolidate the reputation of a company where high quality standards and the willingness to achieve excellence in all areas are formally and officially acknowledged, OGR Torino decided to implement an integrated control system for QUALITY, ENVIRONMENT, HEALTH & SAFETY AND SUSTAINABILITY OF EVENTS, in accordance with ISO 9001, ISO 14001, ISO 45001, ISO 20121.

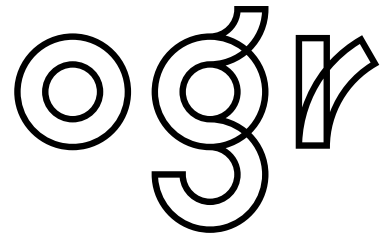
Consistent with the corporate Mission and Values, such Integrated Quality, Environment and Health & Safety Policy is based on a set of principles to which strategies and objectives have to conform:

### **Ensuring legislative compliance in all operational areas and especially in the fields of health & safety and the environment.**

- Implementation of a careful and continuous monitoring of processes concerning the application of regulations on service quality, health & safety and the environment.

### **Pursuing continuous improvement:**

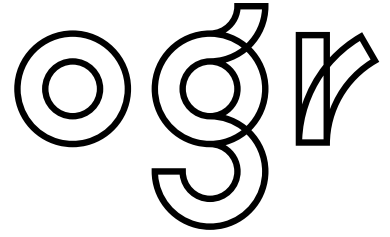
- Promotion of initiatives to monitor and improve the degree of customer satisfaction;
- Prevention and minimisation of any impact on the environment, acting in particular through:
  1. an integrated waste management policy shared with local stakeholders that is increasingly focused on improving the territory;
  2. the search for energy-saving solutions and the production of energy from renewables, limiting the use of fossil fuels;



- Elimination of hazards and the prevention and minimisation of health & safety risks for the of employees and for anyone else who may be affected by the performance of operational activities, in particular by:
  1. preventing risks at source, i.e. at the design stage and when choosing materials, methods and technologies;
  2. ensuring that working environments are suitable, safe and ergonomic for the performance of activities;
  3. safeguarding the health of workers through a continuous health monitoring and evaluation process;
  4. eliminating occupational accidents and illnesses affecting workers;
- Attivare efficaci misure di prevenzione degli incidenti e contenere le conseguenze dannose per i lavoratori, l'ambiente e la salute della popolazione.
- Definition of measurable objectives and targets, considering quality, environmental and occupational health & safety aspects in any action or decision taken.

#### **Involving stakeholders and promoting transparency**

- Raising awareness of the commitments of the Policy and, in particular, environmental and health & safety aspects, involving employees, suppliers, customers and citizens in the achievement of objectives and targets.
- Involving employees and collaborators through their consultation and participation, either direct or through their Workers' Safety Representative [*"Rappresentante dei Lavoratori per la Sicurezza"*], in the achievement of the objectives of the control systems.
- Motivating workers to develop, at every level, a sense of responsibility towards the environment and towards their own and their colleagues' health & safety, including through training courses.
- Raising awareness among operational staff of their contribution to the effectiveness of the control system.
- Educating – in particular the younger generations – on environmentally friendly behaviours and on the correct use of natural resources.



- Promoting dialogue and debate with all stakeholders (public authorities, citizens, associations, etc.), taking their requests into account and activating appropriate means of participation and communicating the performance of corporate activities in a transparent manner.

The Direction recognises the development of an integrated quality control system as a strategic choice and it is involved in the compliance and implementation of its commitments by ensuring and periodically verifying that the Policy is documented, made operational, kept active, reviewed and circulated to all personnel and made available to all relevant stakeholders.